

# UC-One Trio - Mobile/Tablet Guide

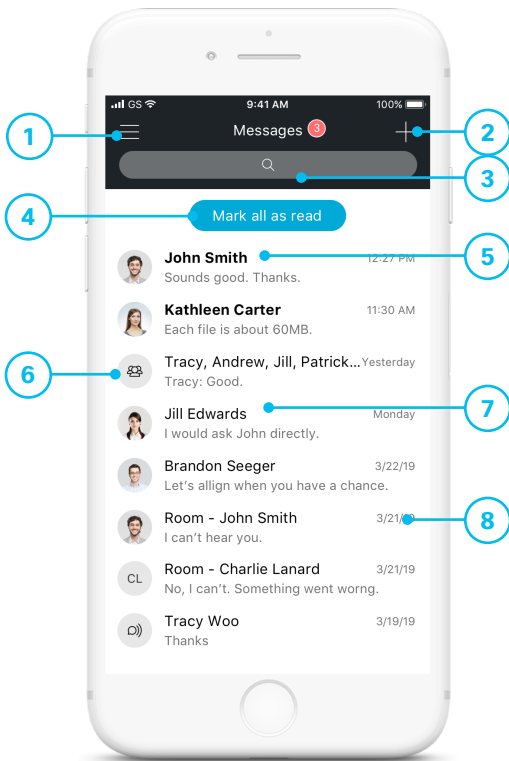
## Quick Reference Guide



Use our handy colour dots to see what's included in each UC-One Trio product:

- Softphone only
- Softphone + IM&P
- Softphone + Collaboration

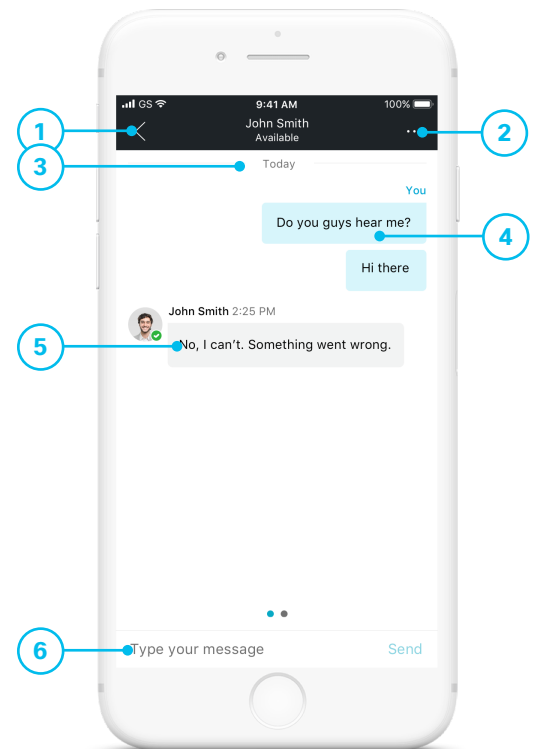
### Messages ● ●



- 1 Open side menu
- 2 New message
- 3 Search for messages
- 4 Mark all as read
- 5 Unread message
- 6 Group message
- 7 Read message
- 8 Date/time stamp

### Chat Thread ● ●

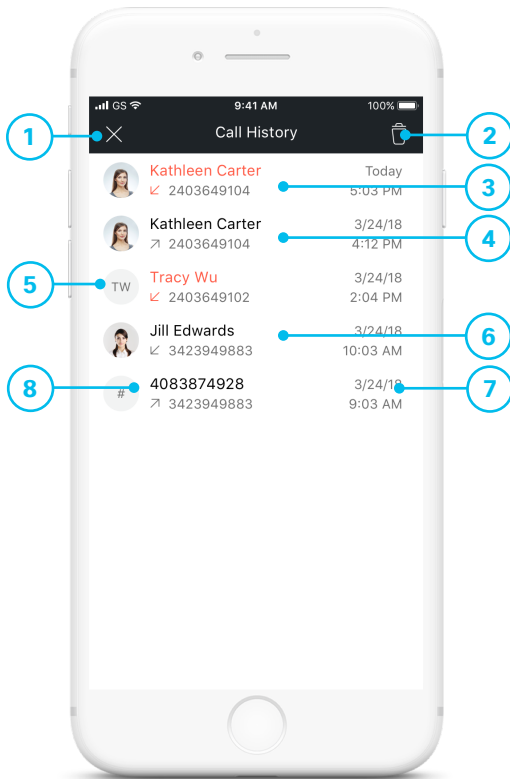
- 1 Tap to return to the previous screen
- 2 More menu to call, call room, view profile..etc
- 3 Date stamp
- 4 Outgoing message
- 5 Incoming message
- 6 Input field



# UC-One Trio Mobile Guide

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### Call History ● ● ●

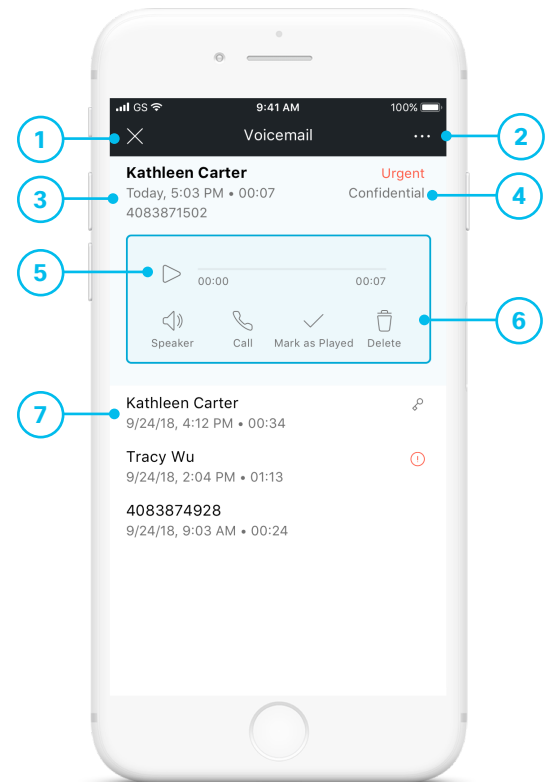


- 1 Tap to close Call History menu
- 2 Delete all
- 3 Missed call
- 4 Placed call
- 5 Jump to profile
- 6 Received call
- 7 Time/date of call
- 8 Call from unknown contact

### Vicemail ● ● ●

(if you have purchased this service)

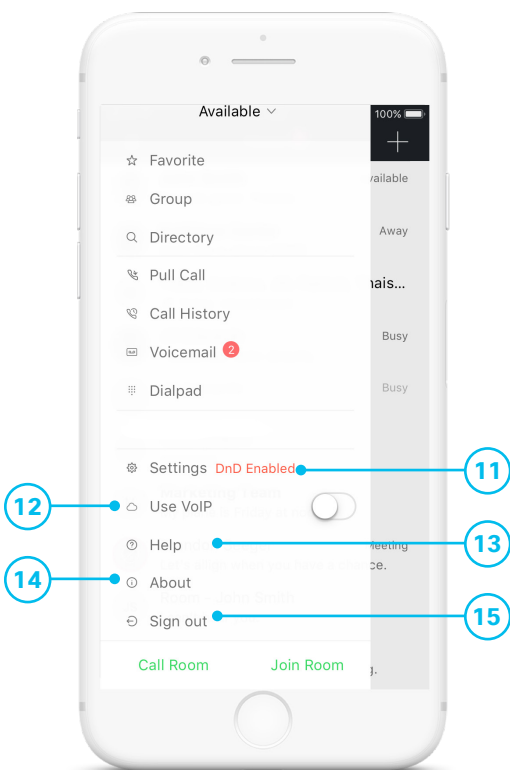
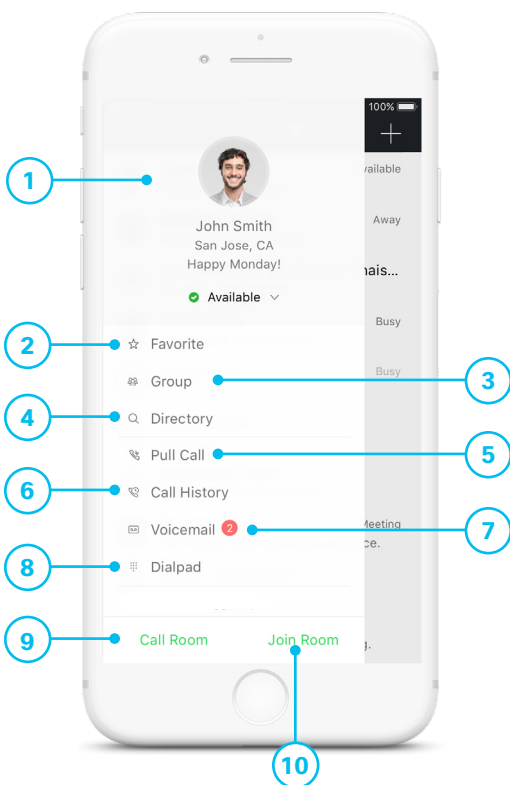
- 1 Tap to close the Voicemail
- 2 More actions: Call Voicemail, View Voicemail Settings
- 3 New Voicemail with date, time, duration and phone number
- 4 Urgent and confidential
- 5 Play/Pause
- 6 Speaker, call, mark as new, delete
- 7 Played Voicemail



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### Application Menu ● ● ●

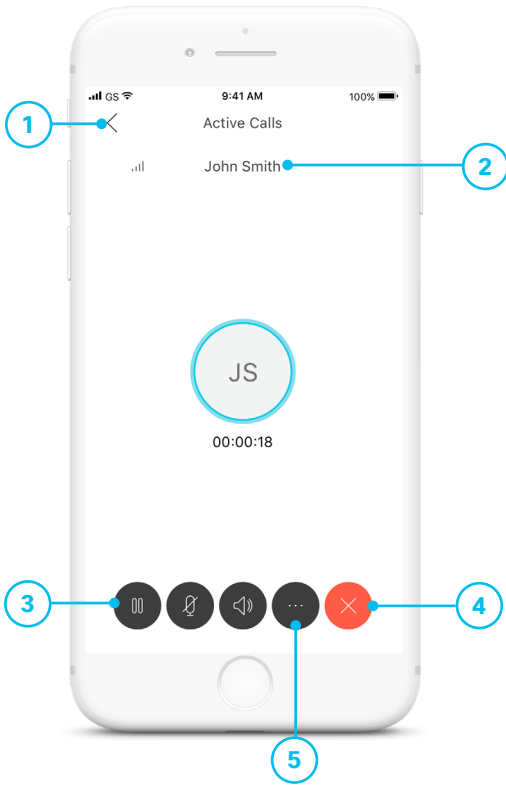


- 1 My profile
- 2 Favorite contacts ( ● ● only)
- 3 Group of contacts ( ● ● only)
- 4 Search for directory
- 5 Pull ongoing calls from other devices
- 6 Call History (softphone only homepage)
- 7 Voicemail
- 8 Call any number from Dialpad (Long press on '1' on the numeric pad calls your voicemail)
- 9 Call My Room ( ● only)
- 10 Join My Room ( ● only)
- 11 Settings (Do Not Disturb is turned on)
- 12 Use VoIP
- 13 Help (learn how to use the app)
- 14 About (find more information in About for the client version, license, and legal notices)
- 15 Sign out of the app

# UC-One Trio Mobile Guide

## Quick Reference Guide

### In Call ● ● ●



- 1 Tap back to return the previous screen
- 2 Name, number
- 3 Call control actions:
  - Hold/resume
  - Mute/unmute
  - Audio source: Speaker/Bluetooth/Headset
  - Keypad (DTMF entry)
  - Video
  - New call
- 4 Hang up
- 5 More:
  - Transfer
  - Conference
  - Transfer to mobile

### Contact Profile ● ● ●

- 1 Tap to return to the previous screen
- 2 Profile picture
- 3 Name
- 4 Chat (● ● only)
- 5 Call to this person's primary number
- 6 Call with video

